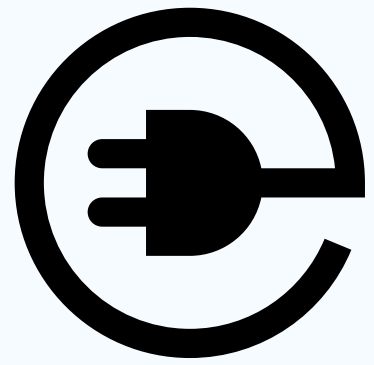


BOOKING POLICIES

BEAUTY SERVICES



EB THE BEAUTY PLUG

GENERAL INFO

All Deposits are **NON-REFUNDABLE & NON-TRANSFERABLE**. If a client cancels or the service wasn't performed at no fault of my own, their deposit is non-refundable and won't be changed to another date.

WIG POLICIES

- If a client wishes to change something about their wig AFTER they've made their final purchase and their wig has been delivered, they will be charged additional costs depending on the service.
- Once you've made a deposit, please send Eboni a courtesy text stating that you sent it, along with your personal information (first/last name, and address (if shipping)).
- For lace wig installs, please bring your unit 24hrs before your appointment for wig prep.
- All wigs are plucked and knots are bleached to match the skin tone of the client.

CLEANLINESS/GUESTS

- **ALL CLIENTS MUST WEAR A MASK AND WILL HAVE THEIR TEMP CHECKED BEFORE THEIR APPOINTMENT BEGINS**
- **NO EXTRA GUESTS PLEASE, there is no guarantee I will have space for them to sit.**
- Most hairstyles come with Wash, Condition, and Blowdry (NON TRAVEL ONLY).
- For **Makeup Services**, clients must come with a clean face, free of makeup. Lashes are included in your appointment purchase.

TRAVEL INFO

- Makeup + Hair Combo Services Available \$35/30min
- Travel/House Calls are available with an additional fee depending on the distance.
- Max Bridesmaid capacity, 1hr each bridesmaid.
- Please contact Eboni ASAP about wedding info, or visit our bridal beauty page and submit your information.

HAIR INCLUDED?

All braiding styles include hair, contact Eboni for bundles and/or wig units

TIMELINESS

Please respect my time by being on time.

- If a client is over 15min late to an appointment, your price will increase by \$20. If a client is over 20min late, their appointment will be canceled.
- **If a client does not show up for an appointment (without communicating), you will be charged the FULL SERVICE FEE and marked to not book again.**

IMPORTANT INFO

- **PLEASE NO EXTRA GUESTS OR CHILDREN**
- **To Book, a \$20 deposit is required, paid once booked**
- The remaining balance is due in cash after the appointment is finished.
- You **MAY NOT** leave and go to your car, you must have your full remaining payment in full. I do not normally carry change.